

## The Trusted Source for Quality Systems

### IMTRA SERVICE TECHNICIAN

Imtra Corporation is a leading importer and manufacturer of high-quality equipment for the Recreational and Commercial Marine, Energy and Transportation markets. We are actively looking to expand our support team that caters to our growing business in these sectors.

We have an immediate opening for a **service technician** located at our headquarters in **New Bedford, MA**.

Imtra's service department consists of several positions that work closely together as a team. The service technician is an individual role responsible for running and maintaining the service shop, with input and cooperation from other members of the service team, product managers and engineering. The service technician evaluates, troubleshoots and repairs product. Communicating warranty decisions and repair evaluation, with customers, vendors and team members. This position entails:

#### Responsibilities

- Evaluate and troubleshoot returned product for warranty consideration
- Repair and rebuilding of failed product
- Communicate findings with customers, vendors, and team members; verbally and email
- Record keeping and order entry
- Maintain workshop

#### Required Achievements and Skills

- Basic understanding of DC, AC and Hydraulic components, circuitry and troubleshooting
- Mechanical experience
- Basic computer skills
- Prior experience in the Marine Industry and boating

#### Necessary Traits for Success

- Communication skills
- Teamwork
- Adaptability

#### Helpful Experience & Knowledge

- Lathe and milling machine experience

Our company is a significant operator in various markets, with an excellent reputation for quality products, outstanding sales support and unmatched customer service. We have a strong company culture where “fit” is critical in all hires. We look for self-starters with strong work ethics, a positive attitude and the understanding of how to have fun while working hard. Integrity, honesty and an inherent sense of accountability are expected traits. The successful candidate will be assertive and energetic, must possess a sense of urgency and demonstrate a high level of professionalism when completing assigned tasks.

### **Compensation & Benefits**

- Competitive Annual Salary
- Bonus
- Health Care and Dental with generous company contribution
- 401k Retirement Plan with company match
- Life, AD&D, Short-Term and Long-Term Disability
- Vacation Policy

### **About IMTRA**

IMTRA, a 100% employee-owned company based in New Bedford, Massachusetts, is an importer and manufacturer of high-quality marine products, advanced LED solutions and integrated marine systems, as well as a key supplier to the OEM and aftermarket. With more than 70 years in the commercial, industrial and marine markets, IMTRA has sales and support teams in 12 regions throughout North America. The company’s extensive product knowledge is available to its customers through a renowned full-service department, a professional customer service group and an online [Learning Center](#). Product categories include Lighting, Thrusters, Stabilizers, Anchoring Systems, Wipers, Seating, Controls, Doors, Hatches and other specialty products. In addition to their own proprietary products, IMTRA represents well-known international brands that include Sleipner (Side-Power), NorSap, Vimar, Lumishore, BCM Lighting, Lofrans, Muir, Exalto, Zipwake, Roca, Lilaas, DHR, Libra, Victron, KPM-Marine and many more.

[www.IMTRA.com/about-IMTRA.htm](http://www.IMTRA.com/about-IMTRA.htm)

**Application Process:** Please send resume to (no phone calls or drop-ins) to: [resume@imtra.com](mailto:resume@imtra.com)