

# ***NOW HIRING*** **Service Technician**

Since 1952, Imtra has provided quality products and solutions that meet the needs of our customers in both commercial and recreational marine settings.

We work with all facets of the marine industry, supplying products for every type of vessel from small center consoles up to super tankers, and everything in between.

Employees at Imtra have ample opportunities to grow in their role and engage in a multitude of experiences in the marine technology field.

At Imtra, we pride ourselves on operating with integrity and building long-lasting relationships with our customers and supply partners. Customer service is about more than just selling a product: it's about bringing people the best possible outdoor experiences.



**Imtra is...**

***Customer Focused***  
***100% Employee Owned***

**Imtra has...**

***Skill Development***  
***Upward Mobility***



**READY TO LEARN MORE?**



*more about  
the position  
on the back*



for more on  
**imtra's**  
mission

# Service Technician

## About the Role

Imtra's service department consists of several positions that work closely together as a team.

The service technician is an individual role responsible for running and maintaining the service shop, with input and cooperation from other members of the service team, product managers and engineering.

The service technician evaluates, troubleshoots, and repairs products. They communicate warranty decisions and repair evaluations with customers, vendors, and team members.



## Responsibilities

- Evaluate and troubleshoot returned product for warranty consideration
- Service and repair product
- Effectively diagnose and communicate findings with customers, vendors and team members; verbally and via email
- Accurate record keeping and order entry
- Maintain workshop standards

## Required Achievements and Skills

- Basic understanding of DC, AC and Hydraulic components, circuitry and troubleshooting
- Mechanical experience
- Basic computer skills
- Prior experience in the marine industry and boating

## Necessary Traits for Success

- Communication skills
- Teamwork
- Adaptability

## Helpful Experience & Knowledge

- Lathe and milling machine experience

## Compensation & Benefits

- Competitive Salary
- Annual Bonus
- Employee Stock Ownership Plan
- Health and Dental insurance with significant company contribution
- 401k retirement plan with generous company match
- Company funded Life, AD&D, Short-Term and Long-Term Disability
- Generous paid time off policy

## Location

- New Bedford, MA

**APPLY NOW!**

**send resume to**

**resume@imtra.com**